



## BIG DOG SURVEILLANCE REMOTE ACCESS AND DEFAULT LOGIN CREDENTIALS:

Default credentials used to log into your NVR/DVR locally and via remote access applications:

USER NAME: **admin**  
PASSWORD: **bigdog1234**

### LOGIN & WAN IP INFORMATION

PUBLIC IP ADDRESS	<i>Typically, your static business IP Address</i>
USER NAME	<b>admin</b>
PASSWORD	<b>bigdog1234</b>

**TIP:** You can find your external IP address by going to the website [WhatsMyIP.org](http://WhatsMyIP.org) from a computer on the same local network. The IP address will be displayed at the top of the web page. **Note:** Your Public IP Address must be static. If you are unsure if you have a static IP address, you must contact your internet service provider or IT department.

### Remote Access via Android & iPhone NVMS7000 APP



Open the app store application on your device, search for **NVMS7000** and install the application.

- Open the app and set the appropriate region.
- On the Live View page press the MENU button (overlapping squares icon) located at the top left of the screen.
- Tap Devices.
- You may be asked if the app can use your camera. This permission allows the application to access the camera roll to store snapshots and videos.
- On the Devices page tap the ADD button (Folder with plus icon) located at the top right of the screen.
- Tap Manual Adding.
- On the New Device page enter the following:
  - Alias Enter a short name for your reference (example: **STORE# XXXX**)
  - Register Mode Make sure it is set as **IP/Domain**
  - Address Enter your **Public IP Address**
  - Port The default is **8000**
  - User Name Enter information listed above - **admin**
  - Password Enter information listed above - **bigdog1234**
- Tap the SAVE button (disk icon) located at the top right of the screen.
- Wait for the spinning circle in the middle of the screen to clear.
- You may receive a message indicating you have a weak or risky password. If you choose to change your password it must be changed on the DVR before changing in the app.
- Camera No. should now show the number of cameras your system can support
- Tap Start Live View to view all active cameras

### Remote Access via Desktop Windows NVMS V3 Application

- Get the application via this [link](#) or on the Big Dog Support Web Page
- Get the setup instructions via this [link](#) or on the Big Dog Support Web Page



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